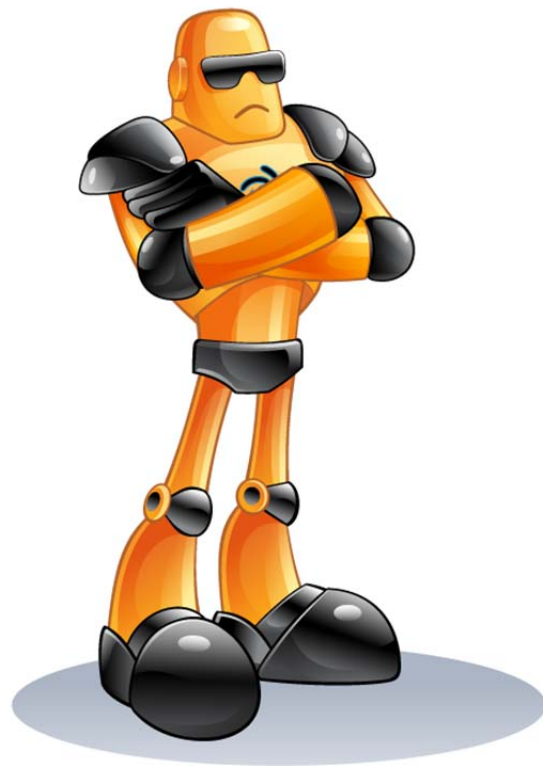


# Emergency Provisioning Package

**UNDER ATTACK?** Use this package to begin emergency DDoS protection deployment.



## **EMERGENCY PROVISIONING PACKAGE – DDoS PROTECTION SERVICES**

The fastest way to deploy a distributed denial of service (DDoS) protection service is through the use of the Black Lotus Emergency Provisioning Package. When submitted to our NOC, Black Lotus engineers will immediately begin processing your request for emergency protection services. We will contact you to obtain any information needed in the installation process.

The total time to deploy the service depends on customer responsiveness to requests for information. Target installation times are 2 hours for Emergency Expedite requests and 8 hours for standard emergency requests.

This package is designed as an emergency measure to mitigate imminent DDoS threats. Accordingly, there is no contract and you may cancel your service at any time, however, you are encouraged to speak with sales after your emergency installation to negotiate a long term relationship where you may be eligible for preferential rates.

### **METHODS**

Black Lotus offers two methods of rapidly deploying remote DDoS protection. The most simple of the two is the HTTP/HTTPS proxy service which in which Layer 7 requests are sent to the DDoS mitigation and proxy clouds on the Black Lotus network, analyzed for legitimacy, and passed back to the customer's server. This service can be used by any web site, anywhere in the world, at any provider with exceptional results.

Another high performance option for protecting latency sensitive, HTTP or non-HTTP applications is the GRE tunnel which is commonly referred to as a "routed solution." This involves receiving ingress traffic destined to the customer network at Black Lotus, filtering it via the DDoS mitigation cloud, and then passing the requests back to the customer's network as if it were an IP transit link. GRE tunnels can be setup on any switch or router with GRE capabilities or using routing software on a Linux (or similar) server. The tunnel can use IP addresses assigned by Black Lotus or /24 or larger IP space routed to Black Lotus by the customer. By routing customer owned IP addresses to Black Lotus the protection can be transparently turned on and off by the customer at moment's notice. Otherwise, the GRE tunnel is an "always on" solution.

Black Lotus recommends that novice users and those that do not own GRE capable equipment pursue the proxy option, while more advanced users who operate switches and routers pursue the GRE tunnel option.

## **EMERGENCY CONTACTS**

Please utilize this emergency contact data for any concerns that may arise:

**Sales** - [sales@blacklotus.net](mailto:sales@blacklotus.net)

**Support** - [support@blacklotus.net](mailto:support@blacklotus.net), U.S. Toll Free: (800) 789-1977, International: +1.3236575944

**Toll Free Fax** - (877) 840-7671

**International Fax** - +1.2084398125

## UPON COMPLETION

Be sure to initial each page and sign (only required if paying by credit card) and then return by e-mail or fax. Once you have done so, immediately call Support to request an escalation of your emergency request.

If you are paying by a method other than credit card, such as PayPal, Liberty Reserve, WebMoney, or wire transfer this form does not need to be signed.

Contractual Company Name	:	
Primary Domain (website) to be Protected <i>(HTTP/HTTPS proxy services only)</i>	:	
Customer Billing Address (Street Address)	:	
Customer City and State (Province)	:	
Customer Postal Code	:	
Customer Country	:	
Customer Email Address (billing)	:	
Customer Phone Number(s)	:	
Customer Fax Number	:	
Industry	:	
Customer Contact Name	:	
Title	:	

Customer Signature: \_\_\_\_\_

Name (printed): \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

## Emergency Provisioning HTTP/HTTPS Proxy

This option is most suitable for novice users with attacks against web sites. Please **initial inside** the box next to the service package you would like to order.

### 2 Gbps / 500,000 packets per second

**\$1000.00**

**\$2000.00**

*Monthly*

*Setup*

This package is sufficient to mitigate most known attacks. If you are uncertain regarding your requirements, it is safe to select this option.

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.

### 5 Gbps / 3,000,000 packets per second

**\$3500.00**

**\$2000.00**

*Monthly*

*Setup*

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.

### 10 Gbps / 6,000,000 packets per second

**\$5500.00**

**\$2000.00**

*Monthly*

*Setup*

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.

### 20 Gbps / 12,000,000 packets per second

**\$8500.00**

**\$2000.00**

*Monthly*

*Setup*

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.

If your required protection level is not listed, please contact us via our emergency contact data. We can provide emergency provisioning service to meet any requirement.

## Emergency Provisioning GRE Tunnel

This option is recommended for network operators who have a GRE capable switch or router readily available. Please **initial inside** the box next to the service package you would like to order.



**2.5 Gbps / 250,000 packets per second**

**\$2000.00**  
*Monthly*

**\$4000.00**  
*Setup*

This package is sufficient to mitigate most known attacks. If you are uncertain regarding your requirements, it is safe to select this option.

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.



**5 Gbps / 500,000 packets per second**

**\$3000.00**  
*Monthly*

**\$4000.00**  
*Setup*

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.



**12.5 Gbps / 1,250,000 packets per second**

**\$5000.00**  
*Monthly*

**\$4000.00**  
*Setup*

Included: 99.9% Service Level Agreement, Emergency Installation, 10 Mbps 95<sup>th</sup>% Clean Traffic, \$100/Mbps thereafter. No charge for attack traffic.

If your required protection level is not listed, please contact us via our emergency contact data. We can provide emergency provisioning service to meet any requirement.

## Additional Services

Please review our list of additional services and initial next to the box for any services you wish to add.

### Emergency Expedite

Decreases target time to provision from 8 hours to 2 hours.

**N/A**  
*Monthly*

**\$4000.00**  
*Setup*

### GRE IP Address Upgrade

Add up to 32 IP addresses to the GRE tunnel solution. This is not needed if you will route your own IP space as doing so is free of charge.

**\$500.00**  
*Monthly*

**N/A**  
*Setup*

### HTTP/HTTPS Proxy Bundle Upgrade

Add up to 25 additional domains to the proxy service in order to share your protection channel with other sites. Not valid for resale, all sites must be owned and operated by the customer to qualify for this pricing.

**\$1000.00**  
*Monthly*

**N/A**  
*Setup*